## Via Electronic Delivery

Ms. Marlene H. Dortch Federal Communications Commission The Portals, TW-A325 445 12th Street SW Washington, DC 20554

> Re: Horizon Mobile Communications, Inc. 2009 Customer Proprietary Network Information Certification (EB Dkt. No. 06-36)

I, Adam Thompson, certify that I am an officer of Horizon Mobile Communications, Inc. ("Horizon"), and acting as an agent of Horizon, that I have personal knowledge that Horizon has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how Horizon's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

Horizon has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in the past year.

Horizon has not received customer complaints in the past year concerning the unauthorized release of CPNI.

Horizon represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. Horizon also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Adam Thompson

President

Horizon Mobile Communications, Inc.

Date: March 1, 2010

## STATEMENT OF CPNI COMPLIANCE PROCEDURES

Horizon Mobile Communications, Inc. ("Horizon") has established and implemented the following internal policies and procedures to ensure compliance with the requirements of Section 222 of the Communications Act of 1934, as amended, and with the Federal Communications Commission's ("FCC") rules governing Customer Proprietary Network Information ("CPNI"), codified at 47 C.F.R. § 64.2001 et seq.

The following operating procedures ensure that Horizon is in compliance with the FCC's CPNI Rules:

- Horizon does not make available to any affiliated or unaffiliated entity information which meets the definition of CPNI set forth at 47 U.S.C. § 222(h)(1), except when required to do so by the law.
- Horizon only uses CPNI to render, and bill for, the telecommunications services it
  provides to its customers. Horizon does not use its customers' CPNI for any marketing
  purpose, either internal or external, or other purpose set forth in the FCC's CPNI Rules,
  47 C.F.R. § 64.2001 et seq.
- Horizon has established the following practices and procedures governing the disclosure of CPNI:
  - a. Horizon does not disclose or release CPNI upon a customer's telephone request except under the following circumstances: (1) Horizon verifies the identity of the caller by return call to the telephone number of record in the customer's file; (2) Horizon sends the CPNI to the customer's address of record in the customer's file; or (3) for business customers, through the customer's dedicated account manager.
  - b. Horizon automatically notifies customers (at the customer's original telephone number or address on file) in case any changes are made to the customer's primary account information.
  - c. Horizon has implemented procedures to notify the required U.S. government agencies in the event of a breach of the CPNI rules and to provide the required notice to affected customers of any such breach.
- Horizon provides comprehensive training on these practices and procedures to all relevant employees.
- 5. Because Horizon does not use CPNI for any purpose and does not provide CPNI to other entities (except when compelled under the law to do so, or as requested to do so by customers), it has not implemented either "opt-in" or "opt-out" CPNI approval procedures set forth at Section 64.2007 of the Commission's Rules, 47 C.F.R. § 64.2007, and it has not implemented the CPNI notification procedures set forth at Section 64.2008 of the Commission's Rules, 47 C.F.R. § 64.2008.

- In the event that Horizon in the future plans to utilize CPNI or provide CPNI to other
  entities other than as described above, it will first provide customer's notification of their
  CPNI rights as required by the Commission's Rules 47 C.F.R. § 64.2008.
- It is a violation of Horizon 'policies to disclose CPNI outside of Horizon. Any employee
  that is found to have violated this policy will be subject to disciplinary action up to and
  including termination.
- 8. Access to CPNI at Horizon is restricted to a limited number of employees and controlled through the use of active security and other measures, including the use of special passwords that are assigned on a limited basis and technological measures which prohibit the electronic reproduction or distribution of CPNI. Encryption and other security practices are utilized when CPNI is transmitted electronically.
- Controls are in place involving responses to law enforcement agencies that serve Horizon with valid legal demands, such as a court ordered subpoena, for CPNI. Horizon will not supply CPNI to any law enforcement agency that does not produce a valid legal demand.